

When your customer needed it yesterday and it absolutely has to be there ASAP, let DATS Definite Service guarantee your on time delivery to any direct, daily service point in our system.

Introducing our newest service offering, **DATS Definite Service**. We now provide guaranteed delivery service within our normal service standards, by Noon or by 5:00 PM, or the freight charges are on us. DATS Definite Service is available to all direct, daily service points within our service area. Please verify service eligibility and transit times on our website at www.datstrucking.com.

If a qualified shipment does not arrive within the requested service level on the standard service day, the line haul charges will be cancelled. There is no need to request a refund or file a claim, the line haul charges are simply on us.

What does it cost?

This service utilizes your negotiated pricing program with DATS and is structured based on the service level you specify.

Is it easy to use?

To initiate a DATS Definite Guaranteed Delivery the instructions “DATS Definite DDNoon” or “DATS Definite DD5PM” must be clearly noted on the Bill of Lading at the time of pickup. Pickups must be available by 5:00 PM local time and arranged at least one hour prior.

DATS Definite shipments can be prearranged (through your local terminal) to include:

- Liftgate delivery service
- Inside delivery service (commercial addresses only)
- Shipments requiring notification or appointments
- Hazardous Materials (table 2 only)

DATS Definite service is NOT available for:

- Collect on Delivery (C.O.D) shipments
- Driver collect shipments
- Shipments consigned to: Storage units, grocery warehouses, private residences, convention/exhibition centers, mine sites, construction sites, traveling shows or fairs
- Non-direct or non-daily service points
- Holidays as defined in DATS Rules Tariff item 110